

ATLANTIC CITY ELECTRIC BILL SUPPORT INFORMATION

Although many may view Longport as an affluent community there is a significant number of residents on a fixed income. I spoke to Atlantic City Electric and they have implemented a plan to provide some electric bill assistance for those who qualify. Please read the below for more information.

- Mayor Nick Russo

Atlantic City Electric is making it easier for customers who may need support with lingering energy bills from hot summer months, or those who want to get ahead of cold winter temperatures, to connect to a wide range of assistance programs. The company's new [Assistance Finder](#) tool can help customers discover the best programs that fit their needs, including financial assistance, bill management, and energy efficiency and savings information.

Customers are encouraged to act now. Programs like the Low Income Home Energy Assistance Program (LIHEAP), a federally funded program that helps limited-income households with their home energy bills, is a first-come, first-served program and is only available until funding runs out. Grants are provided in varying amounts (up to \$1,278) with no payback required. Requirements include a household's income, type of fuel, and type of dwelling. Homeowners, renters, roomers, and subsidized housing tenants may also be eligible. Customers do not have to be behind on their bills to receive a grant.

Atlantic City Electric also offers programs to make it easier for customers to track and manage their bills, including:

- **Payment arrangements** of up to 12 months for eligible residential customers with past-due balances. Make a down payment on the amount owed and pay the rest through installments in addition to your regular monthly bill.
- **Budget billing**, which provides a predictable monthly payment based on your electricity usage from the last 12 months.
- **High usage alerts**, which enable customers to receive alerts when their usage is trending higher than normal to help manage overall energy use, and **energy-management tips** to help customers manage energy use to save money now and on future energy bills.
- **Energy efficiency offerings**, including services and incentives designed to help income-eligible residential customers reduce energy use now and in the long term.

The new Assistance Finder tool makes it easier for customers to sort through these and other bill assistance options and energy efficiency programs. Customers can access the tool at atlanticcityelectric.com/AssistanceFinder. For best results, customers are

advised to sign in through [My Account](#). Customers can also contact Atlantic City Electric Customer Care at 800-642-3780 for additional help.